

SEPTEMBER

CEO REPORT



GUADALUPE COUNTY



american^{star}jobcenter®

CEO Report
Oct 2019-Sep 2020
Executive Summary

American Job Center Traffic

COVID-19 Stay at Home orders led to center closures in the month of March and continued through August. A total of 14,018 customers were served in the month of September. 9,260 through our Call Centers, 4,758 via email. The Urban/Rural breakdown was 74%(10,393) in our Urban centers and 26% (3,625) in the surrounding counties.

Units of Service

Using formula-funds (WIOA grants, Choices, NCP Choices, SNAP, and TAA), Center Staff certified and provided services to an estimated 5,114 youth and adults during the 2020 Program Year (October 2019-September 2020). Year-to-date, staff provided about 34,600 units of services to these job seekers and universal customers (those not enrolled in a program). These services include informational services, life-skills, job search, pre-employment activities, work experience, subsidized employment, occupational vocational training, job search services, education, support services, follow-up, and others.

Labor Exchange – Employers

Labor exchange data shows that there are 7,163 active employers in WorkInTexas.com as of September 2020.

Labor Exchange – Job Orders

Labor exchange data shows that there were 25,499 job orders created by 2,279 unique employers in WorkInTexas.com during the months of October 2019-September 2020 for the 13 county Workforce Development Area. HCA Healthcare is the employer with the most Job Orders with 2,058 while the occupation with the greatest number of job orders is Registered Nurse with 2,148.

Labor Market Exchange – Job Seekers

Year to date Labor exchange data shows that in the Alamo area there are 127,343 candidates with active resumes in WorkInTexas.com as of September 2020.

Labor Market Exchange – Placements

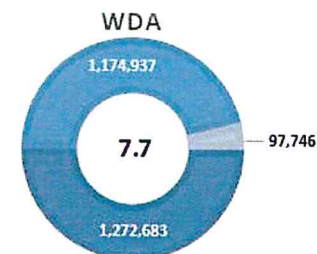
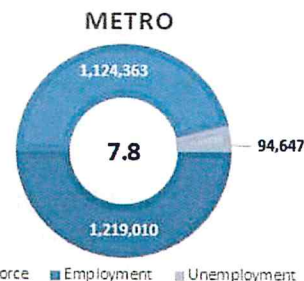
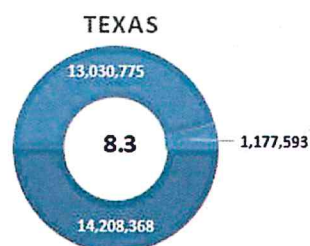
In terms of placements, year to date the workforce development system successfully matched 7,996 job seekers and employers during the months of October 2019-September 2020. Additionally, 3,675 job seekers Went to Work (job seekers that find work on their own) during the same time period. Bringing the total number of WorkInTexas.com placements to 11,671.

Labor Market Exchange Summary
(Oct 2019 - Sep 2020)
WorkInTexas (WIT) data

- **Total placements: 11,671**
- **Job Orders: 25,499**
- **Active Job Seekers: 127,343**
- **Employers with Job Openings: 2,279**

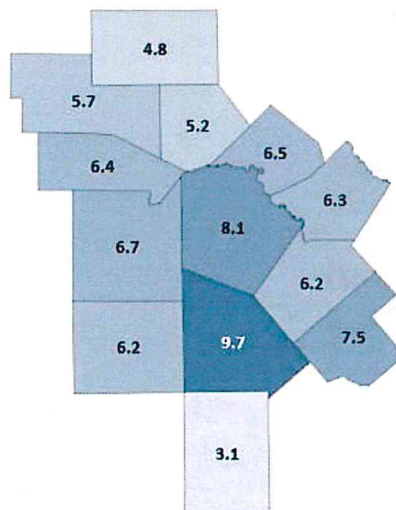
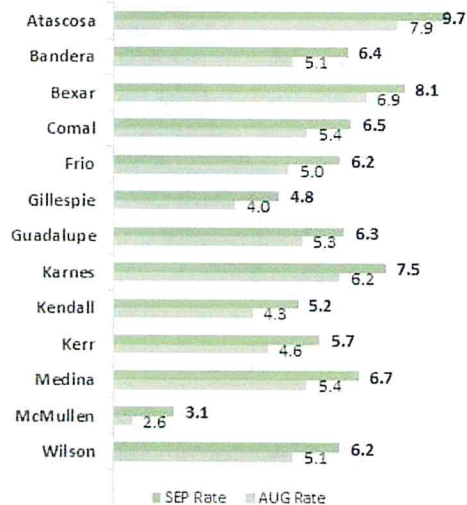
AREA UNEMPLOYMENT RATES SNAPSHOT

10/16/2020

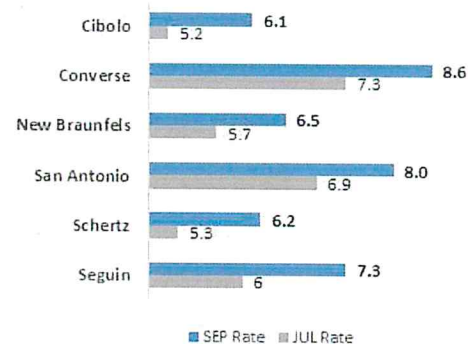


■ Labor Force ■ Employment ■ Unemployment

County Rates



City Rates



Source: Texas Workforce Commission/LMCI/LAUS

The Local Area Unemployment Statistics (LAUS) program produces monthly and annual employment, unemployment, and labor force data for Census regions and divisions, States, counties, metropolitan areas, and many cities.

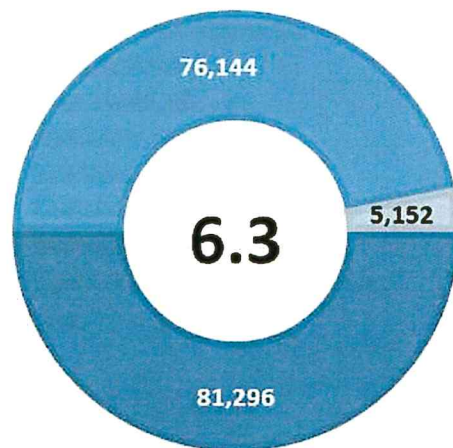
GUADALUPE COUNTY UNEMPLOYMENT RATE INCREASES TO 6.3 PERCENT

Workforce Solutions Alamo releases September 2020 Jobs Report

Source: Texas Workforce Commission/LMCI/LAUS

The Local Area Unemployment Statistics (LAUS) program produces monthly and annual employment, unemployment, and labor force data for Census regions and divisions, States, counties, metropolitan areas, and many cities.

GUADALUPE TX US



■ Labor Force ■ Employment ■ Unemployment

Note: Only the actual/unadjusted series unemployment rate estimates for Texas and the US are comparable to sub-state unemployment rates. Adjusted rates are calculated by smoothing out the changes in unemployment due to the typical seasonal hiring and layoffs. Rates reported are estimates and variations in previously reported rates can occur with BLS readjustments.

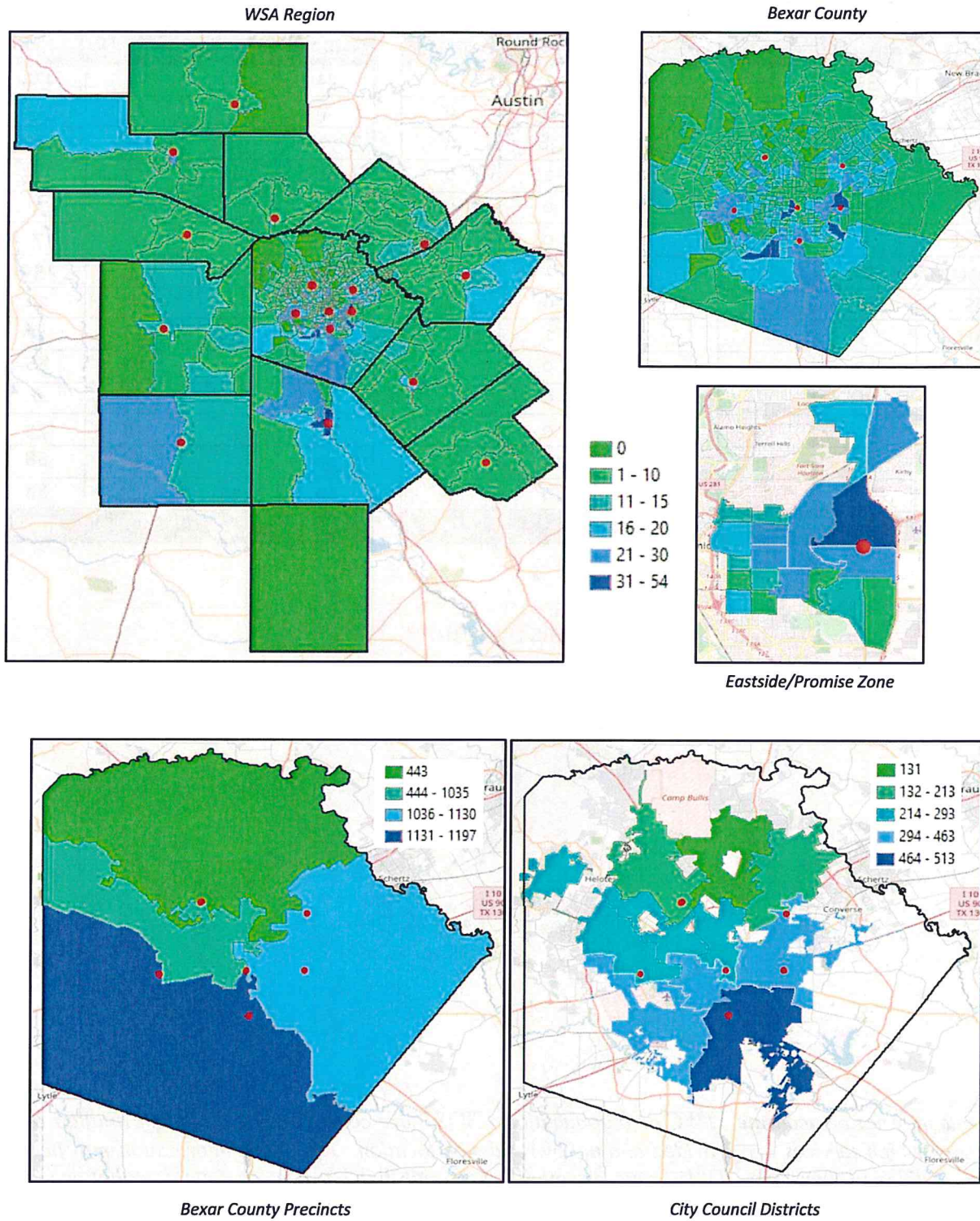
Highlights

- **6.3% September County Unemployment Rate (Not Seasonally Adjusted)**
- **5,152 people actively looking and available for work**
- **Up from 5.3% In August**
- **LOWER than the 7.7% Unemployment Rate 13-County WDA Area**
- **LOWER than the 8.3% Unemployment Rate for the State of Texas**
- **GUADALUPE Unemployment Rate ranked 7th among the 13-County WDA Area**

Workforce Solutions Alamo is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Texas Relay Numbers: 1-800-735-2989 (TDD) or 1-800-735-2988 (Voice) or 711.

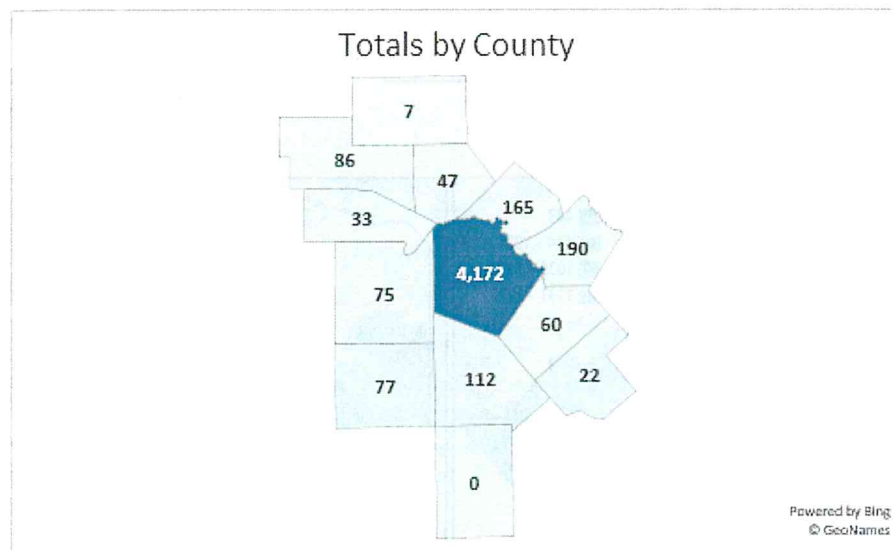
Year-to-Date (Oct 2019-Sep 2020) Program Participants

The following maps show geocoded residential addresses of program participants.
Due to geocoding limitations, the maps commonly show an undercount



Program Participants by County of Residence
Program Year 2020 (Oct 2019-Sep 2020)
Workforce Solutions Alamo

COUNTY	CHOICES	SNAP	NCP	TAA	Military Spouses	Adult	DW	Youth	Total
ATASCOSA	33	15	0	1	0	21	18	24	112
BANDERA	6	6	0	0	0	4	3	14	33
BEXAR	1,985	908	212	36	46	351	226	408	4,172
COMAL	57	23	0	1	0	20	17	47	165
FRIO	9	13	0	0	0	20	17	18	77
GILLESPIE	1	1	0	0	0	2	0	3	7
GUADALUPE	52	32	0	1	3	26	21	55	190
KARNES	5	4	0	0	0	2	2	9	22
KENDALL	5	5	0	1	0	6	10	20	47
KERR	20	15	0	0	0	18	3	30	86
MCMULLEN	0	0	0	0	0	0	0	0	0
MEDINA	14	24	0	0	0	9	10	18	75
OTHER	38	16	1	1	0	5	1	6	68
WILSON	14	7	0	0	0	10	12	17	60
Total	2,239	1,069	213	41	49	494	340	669	5,114



Note: Data may not be accurate. TWC data applications/TWIST are configured to report information by the Center from which services are provided and not by residence location. Residence information may be impacted in different ways (e.g., TWIST data are modified through batch processes from data that are updated in WorkInTexas/WIT without staff intervention; participants may move without reporting the change; for some participants, such as TANF and SNAP, their address locations may be imported from other applications, such as from Health and Human Services, etc.).

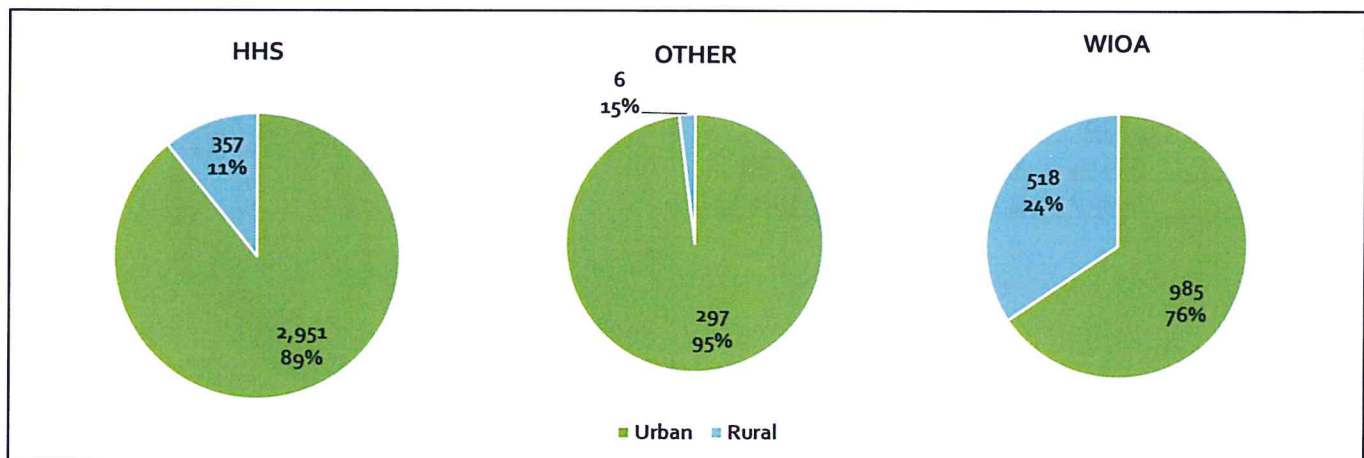
Source: Participant data by County of residence using TWIST Management Summary report.

Program Participants (Oct 2019-Sep 2020)*

County	HHS		OTHER			WIOA			Total
	Choices	SNAP	NCP	TAA	Military Spouses	Adult	DW	Youth	
Atascosa	35	14	0	1	0	26	18	22	116
Bandera	6	6	0	0	0	3	3	11	29
Bexar	2,025	926	213	35	49	342	224	419	4,233
Comal	61	25	0	5	0	37	34	47	209
Frio	11	13	0	0	0	21	16	15	76
Gillespie	1	1	0	0	0	3	0	0	5
Guadalupe	39	30	0	0	0	15	8	54	146
Karnes	7	4	0	0	0	2	3	9	25
Kendall	9	5	0	0	0	10	10	24	58
Kerr	20	15	0	0	0	19	3	34	91
Medina	14	23	0	0	0	8	11	19	75
Wilson	11	7	0	0	0	8	10	15	51
TOTAL	2,239	1,069	213	41	49	494	340	669	5,114
% Urban	90.44%	86.62%	100.00%	85.37%	100.00%	69.23%	65.88%	62.63%	82.77%
% Rural	9.56%	13.38%	0.00%	14.63%	0.00%	30.77%	34.12%	37.37%	17.23%

*Participants counted in the county from which they received services from (by Center location)

Source: TWIST Management Summary WebReport



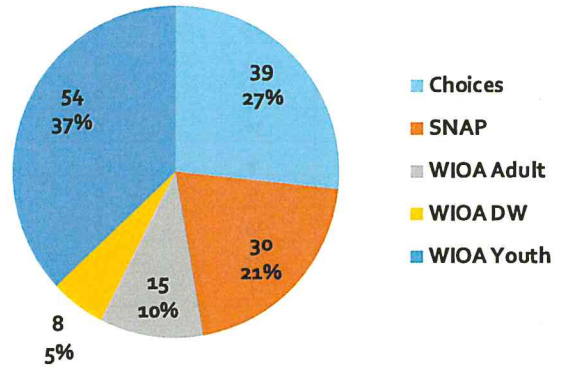
Training Services

650 program participants enrolled in Training Services (Occupational Vocational Training) for the 2020 Program Year October 2019 – September 2020, of which the Healthcare Industry accounts for the greatest number of training participants(307). 256 of the program participants enrolled in Training Services during this timeframe obtained a recognized credential.

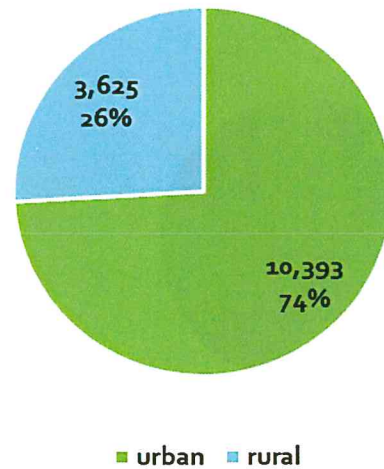
Center Visitors (Sep 2020)

Office	Call Center	Email	Center	Grand Total
East Houston	1,838	167	0	2,005
Datapoint	1,135	367	0	1,502
Marbach	2,294	161	0	2,455
South Flores	1,600	821	0	2,421
Walzem	979	1,031	0	2,010
Urban	7,846	2,547	0	10,393
Bandera	10	2	0	12
Boerne	85	51	0	136
Floresville	53	21	0	74
Fredericksburg	14	1	0	15
Hondo	83	115	0	198
Kenedy	32	3	0	35
Kerrville	88	13	0	101
New Braunfels	507	1,814	0	2,321
Pearsall	219	37	0	256
Pleasanton	197	75	0	272
Seguin	126	79	0	205
Rural	1,414	2,211	0	3,625
Total	9,260	4,758	0	14,018

Number of Participants Guadalupe



Center Traffic



BCY20 CHILD CARE PERFORMANCE MEASURES AUGUST 2020

Performance

Timeframe	# of Units	BCY20 Target	% Attainment	Status
Year to Date (YTD) Average Kids Per Day (10/01/19 - 09/30/20)	10,190	10,469	97.33%	MP

Month	Goal	Actual YTD Units	Percent of Goal
October	9,532	10,891	114.26%
November	9,532	10,776	113.05%
December	9,532	10,631	111.53%
January	9,532	10,502	110.18%
February	10,469	10,429	99.62%
March	10,469	10,393	99.27%
April	10,469	10,377	99.12%
May	10,469	10,383	99.18%
June	10,469	10,346	98.83%
July	10,469	10,268	98.08%
August	10,469	10,190	97.33%
September	10,469		

Performance Status Methodology

The Measure Status Methodology for BCY 20 will use YTD numbers to calculate performance.

MP = 95%-105%

+P = 105% or above

-P = <94.99

August 2020

Texas Rising Star Providers	123
Texas School Ready Providers	39
Waitlist	7,191

Units by County YTD

County	Goal	Urban/Rural Discretionary Performance	Discretionary	Mandatory*	CCDF Total	Percent of Goal	COVID Essential Worker	DFPS Not Included in Performance
Bexar	8,375	77.85%	6,792	1,334	8,126	97.03%	1,464	717
Rural	2,094	22.15%	1,932	149	2,081	99.37%	259	191
Atascosa			240	16	256		47	25
Bandera			48	3	51		2	6
Comal			439	38	477		56	34
Frio			62	6	68		7	9
Gillespie			29	7	36		2	4
Guadalupe			489	33	522		53	50
Karnes			17	0	17		2	2
Kendall			47	5	52		5	13
Kerr			233	13	246		27	16
McMullen			0	0	0		2	0
Medina			194	20	214		20	17
Wilson			134	6	141		37	14
Total	10,469		8,724	1,483	10,207		1,723	908

Rural units make up 22.15% of the total number of year to date Discretionary units.

Urban units make up 77.85% of the total number of year to date Discretionary units.

Differences in units are due to timing of payments/referral fixes vs. date TWC extracted performance and will be captured in the subsequent month.

Board Name
Alamo Area

Publication
August 2020

Year Type
YTD



**DIVISION OF
OPERATIONAL INSIGHT**

Performance Overview Dashboard

YTD Board Summary Report

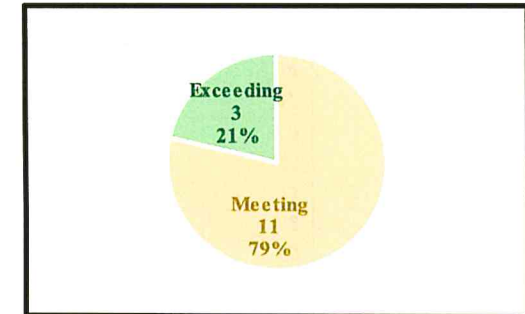
Alamo Area
August 2020

Status Totals

Status Plus	# at Status	% at Stat..
P+	3	15.79%
MP	7	36.84%
MP (Lower)	4	21.05%
N/A	5	26.32%

of P+ or MP Measures

14



Status Legend

■ P+ ■ MP ■ MP (Lower) ■ N/A

% Current Target for Board Contracted Measures

Measure Name	Numerator	Denominator	Rate	OTY Change		
Claimant Reemployment within 10 Weeks	9,145	15,170	60.28%	-4.62%	0.00%	N/A
# of Employers Receiving Workforce Assistance	6,954	1	6,954	-15.91%	0.00%	N/A
Choices Full Work Rate - All Family Total	93	301	37.30%	-41.19%	0.00%	N/A
Avg # Children Served Per Day - Combined	2,445,660	240	10,190	-0.38%		MP 97.34%
Employed/Enrolled Q2 Post Exit – C&T Participants	28,662	40,118	71.44%	0.07%		MP 103.54%
Employed/Enrolled Q2-Q4 Post Exit – C&T Participa..	25,998	30,082	86.42%	0.80%		MP 102.88%
Median Earnings Q2 Post Exit – C&T Participants	N/A	27,383	\$6,318	6.68%		P+ 113.62%
Credential Rate – C&T Participants	195	261	74.71%	2.34%		P+ 124.52%
Employed Q2 Post Exit – Adult	478	569	84.01%	1.66%		MP 103.08%
Employed Q4 Post Exit – Adult	399	485	82.27%	0.57%		MP 99.72%
Median Earnings Q2 Post Exit – Adult	N/A	475	\$9,400	17.96%	0.00%	N/A
Credential Rate – Adult	82	97	84.54%	2.24%		MP 96.62%
Employed Q2 Post Exit – DW	168	197	85.28%	-0.80%		MP 100.09%
Employed Q4 Post Exit – DW	187	244	76.64%	-7.28%		MP 92.45%
Median Earnings Q2 Post Exit – DW	N/A	166	\$8,467	10.26%	0.00%	N/A
Credential Rate – DW	61	74	82.43%	-0.36%		MP 105.27%
Employed/Enrolled Q2 Post Exit – Youth	314	446	70.40%	-0.24%		MP 96.17%
Employed/Enrolled Q4 Post Exit – Youth	351	489	71.78%	5.78%		MP 99.28%
Credential Rate – Youth	30	55	54.55%	-18.18%		P+ 110.43%

0.00% 50.00% 100.00%

Filters keep the values: Alamo Area, August 2020, and YTD for % Current Target for Board Contracted Measures.

Columns include: Measure Name, Numerator, Denominator, Rate, OTY Change, % Current Target and indicators for Status and Number of months at negative performance.

N/A -TWC is currently evaluating the impact of the pandemic on performance for these measures and will update the data in a future MPR when the analysis is complete.

Program Year (PY) 2019-2020 TWC-Contracted Performance Measures - Glossary

WIOA Adult	Definition	Current Target
Adult Employed in the 2 nd Quarter	The percentage of WIOA Adult registered participants in unsubsidized employment during the 2 nd quarter after exit from the program.	81.50%
Adult Employed in the 4 th Quarter	Percentage of WIOA Adult registered participants who are in unsubsidized employment during the 4 th quarter after exit from the program.	82.50%
Adult Median Earnings in the 2 nd Quarter	Median earnings of WIOA Adult registered participants during the 2 nd Quarter after exit from the program.	<i>n a</i>
Adult Credential Rate	Percentage of WIOA Adult registered participants who obtain a post-secondary credential or a secondary school diploma or equivalent during participation in or within one year after exit from the program.	87.50%
WIOA Dislocated Worker	Definition	Current Target
DW Employed in the 2 nd Quarter	The percentage of WIOA DW registered participants in unsubsidized employment during the 2 nd quarter after exit from the program.	85.20%
DW Employed in the 4 th Quarter	Percentage of WIOA DW registered participants who are in unsubsidized employment during the 4 th quarter after exit from the program.	82.90%
DW Median Earnings in the 2 nd Quarter	Median earnings of WIOA DW registered participants during the 2 nd Quarter after exit from the program.	<i>n a</i>
DW Credential Rate	Percentage of WIOA DW registered participants who obtain a post-secondary credential or a secondary school diploma or equivalent during participation in or within one year after exit from the program.	78.30%
WIOA Youth	Definition	Current Target
Youth Employed, in Training, or in Education in the 2 nd Quarter	Percentage of WIOA Youth registered participants in education or training or in unsubsidized employment during the 2 nd quarter after exit from the program.	73.20%
Youth Employed, in Training or in Education in the 4 th Quarter	Percentage of WIOA Youth registered participants in education or training or in unsubsidized employment during the 4 th quarter after exit from the program.	72.30%
Youth Credential Rate	Percentage of WIOA Youth registered participants who obtain a post-secondary credential or a secondary school diploma or equivalent during participation in or within one year after exit from the program.	49.40%
WIOA All Participants	Definition	Current Target
All Participants Employed in the 2 nd Quarter	Percentage of Job Seekers in unsubsidized employment during the 2 nd quarter after exit from the program.	69.00%
All Participants Employed Quarters 2-4 Post Exit	Percentage of Job Seekers in unsubsidized employment during the 4 th quarter after exit from the program.	84.00%
All Participants Median Earnings 2 nd Quarter Post Exit	Median earnings of Job Seekers during the 2 nd Quarter after exit from the program.	\$5,561.00
All Participants Credential Rate	Percentage of Job Seekers who obtain a post-secondary credential or a secondary school diploma or equivalent during participation in or within one year after exit from the program.	60.00%
Employers	Definition	Current Target
Employers Served	Number of employers receiving workforce assistance.	<i>n a</i>
Program	Definition	Current Target
Choices Full Work Rate	Percentage of TANF recipients required to meet work-related participation requirements.	50.00%
Claimant Reemployment	Percentage of unemployment insurance (UI) recipients who re-enter employment within 10 weeks.	<i>n a</i>
Ave # of Children Served	Average number of children receiving subsidized childcare	10,469

**Contractor Urban/Rural Budget to Expenditures
As of September 30, 2020**

	BUDGET	Rural/Urban Budget %	EXPENSES	Rural/Urban Expense %	Expense to Budget %	BALANCE
WIOA ADULT-RURAL	863,471	24.92%	855,986	24.29%	99.13%	7,485
WIOA ADULT-URBAN	2,601,690	75.08%	2,668,683	75.71%	102.57%	(66,993)
	3,465,161		3,524,669	100.00%		(59,508)
WIOA DISLOCATED WORKER-RURAL	1,147,970	32.85%	782,143	25.17%	68.13%	365,827
WIOA DISLOCATED WORKER-URBAN	2,346,099	67.15%	2,325,663	74.83%	99.13%	20,436
	3,494,069		3,107,806	100.00%		386,263
WIOA YOUTH-RURAL	1,584,411	35.03%	1,487,607	40.22%	93.89%	96,804
WIOA YOUTH-URBAN	2,938,860	64.97%	2,210,928	59.78%	75.23%	727,932
	4,523,271		3,698,535	100.00%		824,736
SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM-RURAL	229,944	25.00%	175,913	15.01%	76.50%	54,031
SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM-URBAN	1,047,520	75.00%	995,920	84.99%	95.07%	51,600
	1,277,464		1,171,833	100.00%		105,631
TEMPORARY ASSISTANCE FOR NEEDY FAMILIES-RURAL	793,904	18.00%	514,925	14.39%	64.86%	278,979
TEMPORARY ASSISTANCE FOR NEEDY FAMILIES-URBAN	3,616,661	82.00%	3,063,687	85.61%	84.71%	552,974
	4,410,565		3,578,613	100.00%		831,952
TOTAL RURAL CONTRACTS	4,619,700	26.90%	3,816,574		82.62%	803,126
TOTAL URBAN CONTRACTS	12,550,830	73.10%	11,264,881		89.75%	1,285,949
TOTAL	17,170,530		15,081,455			2,089,075

**Contractor Urban/Rural Budget to Expenditures
As of September 30, 2020
(CCF Discretionary Funds Only)**

CHILD CARE-URBAN	40,457,608	78.69%
CHILD CARE-RURAL	10,956,612	21.31%
	-	100.00%